

VANQUISH® TOILET FAQs

Can I install a Vanquish seat on my existing toilet?

No, the Vanquish seat is a unique, patented design that only works with the Mansfield Vanquish toilet bowl. Other toilet bowls cannot be retrofitted to accommodate the Vanquish seat.

How does the Vanquish seat work?

There are pre-installed hinge assemblies on the sides of the Vanquish bowl that house retractable hinge rods. When triggered, the hinge rods are released and fit into matching holes on the seat arms.

How do I install the Vanquish seat?

Your Vanquish toilet will include step-by-step instructions that walk you through the simple installation process. Just align the seat arms and trigger the release of the hinge rods on the bowl. This instruction sheet is also available to download from our website, www.mansfieldplumbing.com (under the Resources tab then Installation Instructions & Warranty Claims).

How difficult is it to replace the Vanquish seat later?

Not difficult at all... simply pinch the sides of the hinge assembly mechanism and slide it toward the bowl to retract the hinge rod and release the seat. Step-by-step instructions for replacement are included on the back of the installation instruction sheet that comes with your toilet (also available on our website).

Will replacement seats be available long-term?

Absolutely. Mansfield recognizes how revolutionary the Vanquish seat is and what potential it holds for the future of our premium product line. We are firmly committed to the long-term utilization of this unique design, and more models are already being developed that feature this seat. Replacement seats will be available through retailers and distributors for many years to come. But with high-quality construction and a five-year warranty, we are confident you won't need to worry about it for quite some time!

Can the pre-installed hinge assemblies be replaced if necessary?

Yes. The hinge assemblies are considered part of the seat, though, and are also covered by the five-year seat warran-

ty. In the unlikely event you need to replace one of these pieces down the road, they will be available for purchase through retailers and distributors. Step-by-step instructions will be packaged with the replacement parts and be available for download online.

What tank trim components does the Vanquish use?

The Vanquish offers great performance without the complex flushing system seen in competitors' models. It features a simple 3" rigid flapper flush valve, a Fluid-master® 400A anti-siphon pilot fill valve and a model 39 decorative metal trip lever. The rigid flapper flush valve requires less force to flush, is more consistent and uses a simple repair part/seal. The rubber seal is the only wearable component that is likely to require replacement at some point, and it is the same red seal utilized in the 210/211 flush tower. One seal works interchangeably in all of Mansfield's most popular toilets!

What warranty does Mansfield carry for the Vanquish?

The Vanquish is covered by a lifetime limited warranty from defects on vitreous china and an impressive five-year limited warranty on the tank trim and seat.

Does the price of the Vanquish toilet include the seat, or is that sold separately?

The Vanquish seat is included with every Vanquish bowl and CTK.

Why does the Vanquish have a two-bolt tank-to-bowl connection rather than a three-bolt connection?

The Vanquish tank required a slimmer profile to ensure proper seat layback, among other considerations. A two-bolt configuration was necessary due to amount of available space inside the tank for the tank trim. The ridged porcelain-to-porcelain contact design fully supports the tank, provides stability and effectively compresses the tank-to-bowl gasket for a leak-free connection with only two bolts.

Are other Vanquish models going to be offered?

Yes. Additional Vanquish toilet models are already being planned, including right hand tank options, varied bowl configurations and other styles.